Conversation starters

- Tell me about your time in Scotland
- How are sailing lessons going?
- · You paint murals?

(EDUCATION)

Northeastern University

Dean's Merit Scholar

University of Edinburgh

Masters of Science in Design Informatics

D&AD Yellow Pencil Awarded by BBC Cisco Switch Up Challenge Finalist

PERSONAL INFORMATION



7742517066

a p.sharma9793@gmail.com

US Citizen

Parul Sharma

MICROSOFT - SAN FRANCISCO

Product Designer II

November 2020

Current

- Design standalone and Teams education products for K-Higher Ed students and teachers
- Design and strategy for Copilot education experiences within M365 and EDU products

ACCENTURE - BOSTON

Product Designer

March 2018

November 2020

- Design and strategy for enterprise applications for clients such as Google and the State of California
- User research by interviews, heuristic evaluations, surveys, and card sorting exercises
- Facilitated discovery workshops with business analysts and led design workshops with stakeholders to align and prioritize features sets within product vision

RASA - BERLIN

UI Engineer

September 2017

March 2018

 Designed and developed an intuitive web application that empowers enterprises with non-technical backgrounds to easily create their own conversational AI chatbot for their companies

PERSONAL SKILLS

- Excellent communication skills, especially with engineers
- Highly intuitive
- A deep drive to understand and empathize who we are designing for